

Surface Specialists Denver

Preparation Checklist for Refinishing

Thank you for considering **Surface Specialists Denver Inc.** We have been serving the Denver metropolitan area with quality repair and refinishing of bathtubs since 2012.

We offer the finest preparation and finish available. The average tub refinish time is 4-6 hours. The tub must cure 48 hours and then it must be caulked around tub ledge and a bead around the drain prior to use.

THE FOLLOWING ARE THE HOMEOWNER'S RESPONSIBILITIES:

1. **The fixtures must not leak! If the faucet, handles or showerhead leak, they must be repaired prior to the arrival of our service person. PLEASE NOTE: If our service person is unable to refinish the tub due to a leaking fixture, there will be a \$50.00 trip charge.**
2. If the unit has shower doors, the doors, track and adhesive on the dam must be removed prior to the arrival of our service person. (If you would like our service person to remove the doors and track there would be an additional charge.)
3. If the vanity or commode is closer than 6 inches to the front of the tub and you want the entire front of the tub refinished, you will have to remove the vanity or commode. If these items are not removed, we will air brush the hard to reach area to the best of our ability.
4. Please remove plants, shower curtains, pictures, towels, rugs, etc. prior to the arrival of our service person
5. If you are doing major remodeling in the bathroom, you must install ceramic tile or the tub surround first. Grout the tile but do not caulk between the tile or tub surround and the tub ledge.
6. If the tub has a ring eaten away by drain cleaner, the tub can be refinished, but the rings, (depression) will still be apparent. If there are deep pits or rings (depressions) these can be repaired for additional charge.
7. On a standard tub, if you are going to replace the drain, faucets, etc. do this prior to refinishing. We will remove overflow and if possible, drain and replace them the next day. On a claw foot tub, wall hung or pedestal sink, if faucets are mounted in the unit, remove faucet and handles and install the new drain. You can put the new faucet/handles on 48 hours after the tub is refinished. **We must have a working drain.** Please advise us if you are installing brass or gold-plated fixtures or drain.
8. Chips, gouges, and scratches will be repaired prior to refinishing the 1st three at no charge, others at an extra charge.
9. If appliques have been on the tub bottom for many years there will be a raised area where the appliques were. These can be ground down at an extra charge.
10. The temperature in your home should be 70-75 degrees so the tub refinish cures completely within 48 hours.
11. **IF YOUR TUB HAS BEEN PREVIOUSLY REFINISHED, IT MUST STRIPPED PRIOR TO REFINISHING.** You may do this yourself using Zip Strip or Bix which are available at most hardware stores. If you prefer that we strip the tub the cost is \$125.00.
12. Every effort is made to exhaust fumes and over spray, but be aware that there is a strong odor. This odor will normally dissipate in 8-10 hours. Fumes may be harmful to birds and small children or anyone with respiratory problems.
13. If possible, do not tile/carpet the floor or hang wallpaper until the tub is refinished. If there is carpet on the floor we will have to either tape the carpet edge or pull it away from the tub. It is the homeowner's responsibility to re-set carpet.
14. The tape and masking paper around the tub cannot be removed the same day because of dust problems. We can remove this the next day.
15. **A MUST IS TO CAULK AROUND THE TUB AND APPLY A LIGHT BEAD OF CAULK AROUND THE DRAIN AFTER 48 HOURS OF CURING AND PRIOR TO USING THE TUB! We will come back the next day at no charge and do this for you.**
16. The refinished surface is extremely slippery. We include at no additional cost a skid resistant bottom. You can have the entire bottom done, ½ or ¾ depending on how many baths you take. You cannot use a suction cup bath mat on a refinished tub or the warranty will be void.
17. We will exhaust fumes out the bathroom window. If no window in bathroom, we will run an exhaust system to the closest window or door within 50'.
18. We offer a **five-year warranty** on residential refinish and a **one-year warranty** on rental property refinish. The warranty covers blistering, peeling or flaking due to material failure or workmanship. This warranty does not cover water damage from leaking fixtures, mineral build up or man-made damages such as chips and gouges.